**Activity 3:**

**5W-1H Activity**

**Team : Unstoppable**

**Project Title: Online Vehicle Services**

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| **Aspect** | **Questions** | **Details** |
| **Who** | **Who are the stakeholders?** | Anyone can use (Farmer,Businessman,Normal person etc). |
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| **What** | **What is the problem?** | Vehicle owners have to search far and wide for reliable and appropriate garage services to sort out their cars whenever there is a problem. Just some of the issues caused by this are delays, inefficiencies, and potentially unsafe vehicles on the road. |
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|  | **What is the solution?** | Build an online garage service application so vehicle owners are connected to trusted, convenient garage services that provide proper scheduling and management of service, efficient and safe practices for the maintenance and repair the vehicles. |
|  | **What are the key features?** | 1. Search and book garage services  2. prices and services  3. Read reviews and ratings  4. Schedule appointments  5. vehicle service history  6.Make online payments |
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| **Where** | **Where will the system be used?** | 1. Urban areas |
| 2. Rural areas |
| 3. Suburban areas |
|  | **Where will the solution be developed and tested?** | Primary development center |
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| **When** | **When is the device needed?** | When in our car or bike some issue then |
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|  | **When should the project be completed?** | 2/3 months |
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| **Why** | **Why is this project important?** | 1.Convenience: The online garage service app will provide a very convenient and user-friendly platform for vehicle owners to manage all their servicing and repair works of vehicles.  2. Efficiency: The application will certainly give a clean chit to the scheduling and management procedures, reducing the waiting time and enhancing the total experience of the vehicle owner.  3. Transparency: It is going to offer transparent prices, services, and reviews to the vehicle owner for executing an informed decision.  4. Accessibility: More accessibility to the app for vehicle owners who are less mobile, live in remote areas, or have jam-packed schedules. |
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|  | **Why will the users adopt this solution?** | 1. Convenience: I am always there, and accordingly, I am available to the user at any time he/she needs help.  2. Time-saving: Everything needed for the answer, definitions, and information is available on the fly.  3. Customized experience: Very easily, my functionality would fit in the needs and preferences of this or that peculiar user.  4. High accessibility: I can also be of help to persons with special needs, to those for whom language is a barrier, or who simply cannot work with a conventional interface.  5. Fun and engaging: The interaction with me can be fun and interesting, which means the experience will be more pleasant and fun. |
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|  | **Why is technology used the right technology?** | If technology accomplishes all this, then it is the right technology because it has successfully bridged the gap between innovation and its application in a manner that generates value both to the user and to society. |
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| **How** | **How will the system work?** | 1. User Input: You will ask me a question, give me a prompt, or share your thoughts.  2. Response Generation: A clear, concise, and engaging response to your question or sharing of insight.  3. Output: My reply to your question, which could be in the form of text, images, possibly audio and video in the future. |
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|  | **How will it be deployed?** |
| 1. Development: I have ongoing training updates, and there is continuous fine-tuning of my models to enhance accuracy and knowledge.  2. Testing: I am tested exhaustively to make sure that I function right and give out the correct answers.  3. It's scalable: My infrastructure is designed for elasticity in the demand-driven scaling of parallel conversations.  4. Supervision: I am continuously monitored to find any flaws and where I can polish and optimize my response.  5. Updates: I can update myself based on my latest knowledge to enhance the precision, correctness, and development of additional features. |
|  | **How will you measure success?** | 1. User Engagement |
| 2. Accuracy and Relevance |
| 3. satisfaction of users |